

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 1421 (4)

Date: 31/01/2024

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/45/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Sri Rohit Kumar Sahu Badmal Dist-Jharsuguda	4135-2603-0404	7008567903	
3	Respondent/s	S.D.O (E)-II,Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	12.01.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	12.01.2024			
9	Date of Order	31/01/2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office Sahapada, TPWODL

Appeared

For the Complainant- Sri Rohit Kumar Sahu

For the Respondent - SDO-II(Electrical),Jharsuguda, TPWODL.

GRF Case No- BRL/45/2024

Sri Rohit Kumar Sahu
Badmal
Dist-Jharsuguda
Consumer No.- 4135-2603-0404

COMPLAINANT

VRS

(1) SDO-II(Electrical),Jharsuguda, TPWODL.

OPPOSITE PARTY

GIST OF THE CASE

Sri Rohit Kumar Sahu appeared before this forum on dated 12.01.24 at its camp held in the office of ESO Office, Sahapada and submitted a written complaint wherein he has stated about billing dispute. So, he has requested to revise the bill.

SUBMISSION OF OPPOSITE PARTY

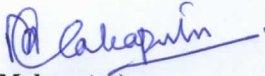
The Opposite Party has not submitted any relevant documents in this case.

OBSERVATION

The complainant has appeared before the Forum in presence of opposite party on 12.01.2024 & submitted the grievance. The opposite party has convince to the complainant about the billing in presence of the Forum & the complainant has understood on the billing patten & immediately withdrawn the case from this Forum giving in writing.

Hence the instant case petition is hereby dismissed

Accordingly, the case is disposed of.



B. Mahapatra
(Co-Opted Member)



(A.P. Sahu)
Member (Finance)



A.K. Satapathy
(President)

Copy to: -

1. Sri Rohit Kumar Sahu, Badmal, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.)-II, Jharsuguda, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

“If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums.”

This Order can be accessed on OERC website, www.orierc.org under the “head “Cases-> “GRF”.)